

DCH Health System Strategic Goals

Health System Advancement

Mature DCH as a health system with an enhanced focus on accountability and strategic agility supported by an effective organization and governance structure.

Strategic Growth

Build upon DCH's strengths to achieve steady growth through enhanced service offerings and strategic partnerships, remaining focused on our role as an essential provider to the underserved and vulnerable in our communities.

Patients First

Deliver exceptional, high-quality, safe, and accessible care grounded in extraordinary patient and family centered care experiences and service excellence.

Financial Stewardship

Achieve operational and financial performance improvement at the necessary levels to support continued investment in our mission and maintain financial independence to fund long-term strategic goals.

One System

Shape a unifying culture and care environment across the system, built on a highly engaged workforce aligned with providers, which together serve as the foundation to fulfill our mission.

Strategic Goals

DCH Health System Strategic Initiatives

	Health System Advancement	Strategic Growth	Patients First	Financial Stewardship	One System
Strategic Initiatives	<ol style="list-style-type: none"> 1. Strengthen organizational and governance structures. 2. Promote leadership development and accountability. 3. Formalize strategy and business development teams. 4. Elevate execution rigor. 5. Innovate platforms of workforce development in new care delivery models 	<ol style="list-style-type: none"> 1. Grow select IP and ambulatory services. 2. Design contemporary physician enterprise. 3. Build critical mass in key specialties. 4. Strengthen brand through community engagement. 5. Design collaborative partnerships designed to keep DCH inextricably linked to major employers' success in the region 	<ol style="list-style-type: none"> 1. Ensure timely access to DCH services. 2. Zero harm 3. Position DCH as the standard of excellence for quality care in the region. 4. Enhance the culture of safety, compliance, and accountability 5. Focus on caregiver communication 	<ol style="list-style-type: none"> 1. Adopt performance improvement systems to enhance processes, workflows, and productivity. 2. Optimize commercial payer strategy. 3. Explore opportunities to enhance or build revenue diversity. 4. Develop a robust giving community aligned with our strategic direction. 	<ol style="list-style-type: none"> 1. Embed our values in every aspect of our work. 2. Optimize clinical synergies across our delivery network. 3. Develop high-functioning clinical and operational capabilities enabled by technology. 4. Embed the culture of safety, compliance, and accountability in all that we do